

## Frequently Asked Questions

Questions	Answers
<b>Is UltraShield really low-maintenance and paint free?</b>	Yes! UltraShield's color technology coats the boards in a very stain, scratch, and fade resistant layer. In addition, the cap layer is waterproof so there is no need for any labor that is necessary with regular lumber. Normal sweeping and cleaning is still necessary to clean off debris and dirt.
<b>How strong is UltraShield?</b>	UltraShield is made with the standards of building in mind. We have tested the board through AS/NZ, ASTM, and European standards and have passed them all. The reason being is that because lab tests never mimic real life, we went above and beyond to make sure that you have that peace of mind.
<b>Will color fade because of exposure to the sun?</b>	Our superior technology gives our boards great resistance against the sun. We have tested direct UV on our boards for hundreds of hours with minimal change.
<b>What joist spacing is required when using UltraShield?</b>	UltraShield has sufficient live load rating to span 16" on the center for joist spacing, when using diagonals we recommend a 12" joist spacing.
<b>Does UltraShield last forever?</b>	Not forever, but sure feels like it! UltraShield uses only the best materials for composite boards. Years of engineering have been spent to ensure the correct blend of components went into UltraShield. UltraShield offers a 2-Year Limited Labor Warranty and a 25-Year Limited Warranty on the product itself. UltraShield will hold up to the test of time.
<b>Does UltraShield cost more than wood?</b>	In the short term it does however when you compound the maintenance you have to do on wood every year the costs really add up. In a short amount of time you will be able to see all the time and money you would have saved by using UltraShield.
<b>Does UltraShield work like wood?</b>	Yes! You can cut, nail, drill, screw, and rout UltraShield with standard woodworking tools. The density of UltraShield is greater than wood that's why we recommend using carbide tipped blades and bits.
<b>Is UltraShield impervious to mold?</b>	Yes! UltraShield decking has mold inhibitors that prevent mold from growing on the inside of the board. Surface mold can still happen, however, it will never penetrate the board itself.
<b>How does heat affect UltraShield?</b>	UltraShield's heat retention is better than that of wood decking. Consumers should test the product in barefoot scenarios to ensure suitability.
<b>Can UltraShield use hidden fasteners?</b>	Yes! UltraShield decking has grooved boards that accept the "Hidden Fastener System".
<b>Does UltraShield have a warranty?</b>	Yes! There is a 25-Year Limited Residential Warranty, 10-Year Limited Commercial Warranty, 25-Year Limited Stain Warranty, and a 2-Year Limited Labor Warranty. Please check the warranty to see if the 2-Year Limited Labor Warranty applies to your country.

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